



9 March 2023

On 16 February 2023, you emailed the Ministry of Social Development (the Ministry) requesting, under the Official Information Act 1982 (the Act), the following information:

- 1. I'd like to know the following information about the total numbers of accredited providers, and the number of new providers being accredited each year*
- 2. I'd also like to know the numbers of providers accredited at each level*

For your first question please see the table below which provides the information you requested in the format you provided. Please note that individual providers may have more than one site assessed.

Information on the total number of accredited providers is unavailable for the financial year ending 30 June 2017, so this part of your request is refused under section 18(g) of the Act as this information is not held by the Ministry and I have no grounds to believe that the information is either held by or closely connected to the functions of another department, Minister of the Crown or organisation.

The number of providers accredited for the first time in each financial year has not been routinely collected by Te Kāhui Kāhu due to the limitations of the current accreditation management system, however this will change in the future as Te Kāhui Kāhu is currently in the process of developing a new accreditation management system which will allow for the capture of this information. Therefore, I must also refuse this part of your request under section 18(g) of the Act as this information is not held by the Ministry and I have no grounds to believe that the information is either held by or closely connected to the functions of another department, Minister of the Crown or organisation.

**Total number of Accredited Providers for the financial years ending 30 June 2017 to 30 June 2022**

<b>Financial Year (ending 30 June)</b>	<b>Total number of Accredited Providers</b>
<b>2016/17</b>	Unknown
<b>2017/18</b>	787 Individual Providers
<b>2018/19</b>	1049 Individual Providers
<b>2019/20</b>	840 Individual Providers
<b>2020/21</b>	994 Individual Providers
<b>2021/22</b>	804 Individual Providers

In regard to your second question, please see the table below which provides the information you requested in the format you provided. Again, data is unavailable for the financial year ending 30 June 2017, so this part of your request is refused under section 18(g) of the Act as this information is not held by the Ministry and I have no grounds to believe that the information is either held by or closely connected to the functions of another department, Minister of the Crown or organisation.

An additional column has been added to the table format you provided in order to show the full number of current providers for each financial year. It shows the number of providers who do not hold a level of accreditation, or who have either relinquished their accreditation or had it revoked.

Data is also unavailable for the financial years ending 30 June 2018 and 2019 for the number of providers who had their accreditation relinquished or revoked, and so this part of your request is refused under section 18(g) of the Act as this information is not held by the Ministry and I have no grounds to believe that the information is either held by or closely connected to the functions of another department, Minister of the Crown or organisation.

**The number of providers accredited at each level for the financial years ending 30 June 2017 to 30 June 2022**

<b>Financial Year (ending 30 June)</b>	<b>Level 1</b>	<b>Level 2</b>	<b>Level 3</b>	<b>Level 4</b>	<b>No Level/ Relinquish/ Revocation</b>
<b>2017/18</b>	64	210	365	148	Unknown
<b>2018/19</b>	64	270	487	228	Unknown
<b>2019/20</b>	69	211	417	142	1
<b>2020/21</b>	82	289	407	211	5
<b>2021/22</b>	39	200	355	208	2

The principles and purposes of the Official Information Act 1982 under which you made your request are:

- to create greater openness and transparency about the plans, work and activities of the Government,
- to increase the ability of the public to participate in the making and administration of our laws and policies and
- to lead to greater accountability in the conduct of public affairs.

This Ministry fully supports those principles and purposes. The Ministry therefore intends to make the information contained in this letter and any attached documents available to the wider public. The Ministry will do this by publishing this letter on the Ministry's website. Your personal details will be deleted, and the Ministry will not publish any information that would identify you as the person who requested the information.

If you wish to discuss this response with us, please feel free to contact [OIA\\_Requests@msd.govt.nz](mailto:OIA_Requests@msd.govt.nz).

If you are not satisfied with this response, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or 0800 802 602.

Ngā mihi nui

A handwritten signature in blue ink, appearing to read 'K Burch', with a horizontal line at the end.

Kathryn Burch  
**Kaitohutohu Matāmua/Lead Adviser**  
**Te Kāhui Kāhu Social Services Accreditation**