



22 June 2023

Tēnā koe

On 25 May 2023, you emailed Te Kāhui Kāhu, requesting, under the Official Information Act 1982 (the Act), the following information:

- *I am conducting a data collection project on the Family Harm services in Waitakere. I would like to know if it is possible to inquire about the accreditation levels of several NGOs active in the area.*

On 26 May 2023, as directed by Te Kāhui Kāhu, you emailed the Public Service Commission, requesting information as follows:

- *I am conducting a data collection project on the Family Harm services in Waitakere. I would like to know if it is possible to inquire about the accreditation levels of several NGOs active in the area. The NGOs are listed in the attached document.*
- *I had written to Te Kāhui Kāhu Social Services Accreditation but was told my request has to be processed through the Public Service Commission.*

On 1 June 2023, the Public Service Commission transferred your request to the Ministry of Social Development (the Ministry).

Please note, we are not able to provide you with information relating to Roopa Aur Aap, as they are not accredited by the Ministry.

Please refer to **Table One** in the attached **Appendix** which outlines the accreditation level for each provider in the Waitakere area.

The principles and purposes of the Official Information Act 1982 under which you made your request are:

- to create greater openness and transparency about the plans, work and activities of the Government,
- to increase the ability of the public to participate in the making and administration of our laws and policies and

- to lead to greater accountability in the conduct of public affairs.

This Ministry fully supports those principles and purposes. The Ministry therefore intends to make the information contained in this letter and any attached documents available to the wider public. The Ministry will do this by publishing this letter on the Ministry's website. Your personal details will be deleted, and the Ministry will not publish any information that would identify you as the person who requested the information.

If you wish to discuss this response with us, please feel free to contact OIA_Requests@msd.govt.nz.

If you are not satisfied with this response about the accreditation levels for the providers you enquired about, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Ngā mihi nui



Nicky Smith
General Manager
Te Kāhui Kāhu