



11 July 2023

Tēnā koe

On 19 June 2023, you emailed the Ministry of Social Development (the Ministry) requesting, under the Official Information Act 1982 (the Act), the following information:

*How many emergency housing suppliers in the Gisborne Territorial Local Authority (TLA) received Emergency Housing Special Needs Grants between January 1 and December 31 of 2022.?*

*How much did this amount to? and can you breakdown the amounts by each provider?*

Demand for housing across New Zealand is growing and many people are experiencing a severe and immediate need. This demand is generated by a shortage of affordable housing driving up house prices and rents. People on low incomes are most affected by rising housing costs and many seek financial help through the Ministry.

The Emergency Housing Special Needs Grant (EH SNG) is available to people who cannot remain in their usual place of residence, if any, and do not have access to other accommodation which is adequate for them or their family's needs. The Ministry pays EH SNGs directly to the accommodation supplier and assistance is generally granted for up to seven nights but can be extended dependant on individual circumstances.

After these seven nights Work and Income arrange another appointment with the client to discuss their housing situation and if another grant is required. The Ministry works hard to support people in emergency housing to secure a long-term housing solution, either through public housing or private rental accommodation. Other options including transitional housing can also be explored as an option depending on availability and the individual's circumstances.

The Ministry recognises that motels are not a long-term solution or the solution that we want to deliver for people who are potentially in a vulnerable situation. They provide a short-term solution while more sustainable options are progressed. More information about EH SNGs is available at the following link:

[www.workandincome.govt.nz/housing/nowhere-to-stay/emergency-housing.html](http://www.workandincome.govt.nz/housing/nowhere-to-stay/emergency-housing.html)

Some people may struggle to access suitable housing due to a lack of available supply or they simply may not be able to meet the high cost of housing which may result in them receiving EH SNG support for an extended period of time.

For people with high and complex needs, it can sometimes be challenging to identify suitable long-term housing, which can lead to longer stays in emergency housing. Work and Income work closely with these people to see what can be done to ensure that once they have a home of their own, they have the skills to sustain it, and the support they need to keep it.

The Ministry will now respond to your request:

*How many emergency housing suppliers in the Gisborne Territorial Local Authority (TLA) received Emergency Housing Special Needs Grants between January 1 and December 31 of 2022.?*

*How much did this amount to? and can you breakdown the amounts by each provider?*

Please see **Table One** in the **Appendix** for information on the number of Emergency Housing Special Needs Grants (EH SNGs) and the amount granted in the Gisborne Territorial Local Authority (TLA) between 1 January 2022 and 31 December 2022.

The principles and purposes of the Official Information Act 1982 under which you made your request are:

- to create greater openness and transparency about the plans, work and activities of the Government,
- to increase the ability of the public to participate in the making and administration of our laws and policies and
- to lead to greater accountability in the conduct of public affairs.

This Ministry fully supports those principles and purposes. The Ministry therefore intends to make the information contained in this letter and any attached documents available to the wider public. The Ministry will do this by publishing this letter and attachments on the Ministry's website. Your personal details will be deleted, and the Ministry will not publish any information that would identify you as the person who requested the information.

If you wish to discuss this response with us, please feel free to contact [OIA\\_Requests@msd.govt.nz](mailto:OIA_Requests@msd.govt.nz).

If you are not satisfied with this response regarding EH SNGs in the Gisborne TLA, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or 0800 802 602.

Ngā mihi nui

A handwritten signature in blue ink, appearing to read 'K. Hocking', with a long horizontal flourish extending to the right.

Karen Hocking  
**Group General Manager**  
**Housing**

## Appendix

**Table One:** The number of Emergency Housing Special Needs Grants and the amount granted in the Gisborne Territorial Local Authority (TLA) between 1 January 2022 and 31 December 2022 by supplier

MSD Supplier Name	1 January 2022 – 31 December 2022	
	Number of Grants	Amount Granted
ALBERT RESIDENTS PARK	585	\$1,464,438.04
APEX ON FENTON MOTEL	12	\$37,030.00
ARTHOUSE ACCOMMODATION	S	\$2,200.00
BK'S PALM COURT MOTOR LODGE	255	\$1,389,240.00
CAPTAIN COOK MOTOR LODGE	S	\$470.00
CHAMPERS MOTOR LODGE	30	\$34,572.00
COLONIAL LODGE MOTEL	S	\$8,190.00
COLONIAL ON GLADSTONE MOTEL	282	\$1,871,966.51
ENDEAVOUR LODGE MOTEL	189	\$778,830.89
ESSEN LIVING	S	\$199.00
FENTON COURT MOTEL	S	\$1,200.00
FOUNTAIN COURT MOTEL	S	\$1,085.00
GISBORNE APARTMENTS LTD	9	\$59,925.00
GROSVENOR MOTOR INN	S	\$350.00
HICKS BAY LODGE LTD	15	\$46,748.00
HIGHWAY MOTEL	273	\$1,510,640.00
M Y GOLD INVESTMENTS LIMITED	123	\$384,065.14
MCENTRAL APARTMENTS MANUKAU EMERGENCY HOUSING	S	\$350.00
MONUMENT MOTOR LODGE	S	\$200.00
MOTEL OASIS 2021	87	\$431,193.33
MOUNT ROSKILL MOTEL	S	\$4,830.00
MT WELLINGTON MOTEL	S	\$220.00
NO. 1 MOTELS ON VICTORIA	S	\$1,120.00
OASIS ACCOMMODATION EMERGENCY HOUSING	S	\$4,000.08
OCEAN BEACH MOTOR LODGE	174	\$883,775.00
SAI MOTEL	S	\$2,093.00
TE AO PUANGI-ANGI HENRY	30	\$30,171.42
TE ARAROA HOLIDAY PARK	30	\$81,510.00
TE ARAROA HOLIDAY PARK - BILL MARTIN TRUST	57	\$142,520.00
TEAL MOTOR LODGE	126	\$637,323.08
TOKOMARU BAY HOLIDAY PARK	30	\$37,424.00

TOLAGA BAY HOLIDAY PARK	66	\$148,011.70
TOLAGA BAY INN	123	\$326,122.00
TOLAGA BAY MOTEL	42	\$49,500.00
TRAVELLERS INN MOTEL	270	\$1,706,740.00
TUDOR PARK MOTEL	S	\$440.00
WAIKANAE BEACH MOTEL - GISBORNE	21	\$74,455.14
WHISPERING SANDS BEACHFRONT MOTEL	S	\$2,800.00
<b>Total</b>	<b>2844</b>	<b>\$12,155,948.33</b>

**Notes:**

- Grants are not the same as clients. A client may have received more than one grant within a period.
- Amount granted is not necessarily the same as amount spent.
- Territorial Local Authority (TLA) is estimated based on the clients address at the time of the grant. It may not be the same as the address of the emergency housing provider.
- One registered supplier may provide accommodation across multiple premises. These premises may be in different locations or operating trading names but are receiving payment through a single supplier record.
- To protect confidentiality the Ministry of Social Development uses processes to make it difficult to identify an individual person or entity from published data.
- These data tables have had random rounding to base three applied to all cell counts in the table.
- The impact of applying random rounding is that columns and rows may not add exactly to the given column or row totals.
- The published counts will never differ by more than two counts.
- In certain circumstances low numbers may potentially lead to individuals being identified.
- Due to these privacy concerns, numbers for some categories of clients have been suppressed or aggregated.
- Suppressed numbers have been replaced by an 'S'.