



18 November 2022

Tēnā koe

On 27 October 2022, Te Tūāpapa Kura Kāinga – Ministry of Housing and Urban Development (HUD) transferred the following part of your request to the Ministry of Social Development (the Ministry), under the Official Information Act 1982 (the Act):

- *The ethnicity of Community Housing Provider tenancy clients, total, and by region for each of the June 2022, March 2022 and December 2021 quarters.*

Please find attached **Appendix One** containing **Table One** showing the number of Community Housing Providers Tenancies as at 31 December 2021, 31 March 2022, and 30 June 2022, broken down by Territorial Local Authority (TLA) and Total Response Ethnicity.

Please note that the TLA is estimated based on the clients' address at the time of the grant. This TLA may not be the same as the address of the emergency housing supplier. Where the client address is not recorded, the location of the Ministry's service centre case managing the client has been used to approximate which TLA a client resides in. However, as the Ministry has switched to working from national queues, EH SNGs and other hardship grants could be granted by a case manager working anywhere in New Zealand. Therefore, in such cases, the TLA may not reflect the actual client address or location. Due to the transient nature of people receiving EH SNGs, the recorded address for a client may also be that of a trusted family member or friend who receives mail on their behalf.

From December 2021, we have changed our ethnicity reporting to an approach called 'total response'. Making this change means we recognise all aspects of someone's ethnicity. This change reflects our clients more accurately, aligns our approach with Statistics NZ's reporting and reflects best practice. Ethnicity is about people's identity and sense of belonging. Ethnicity measures cultural affiliation, rather than race, ancestry, nationality, or citizenship. Ethnicity is self-perceived, and people can identify with more than one ethnic group. Previously, we reported ethnicity using an approach

called 'prioritised ethnicity'. 'Prioritised ethnicity' means that we allocate people to a single ethnic group in an order of priority. The priority used by MSD previously was Māori, Pacific Peoples, Other and NZ European.

For more information about 'total response' for ethnicity reporting, please see: <https://www.msd.govt.nz/about-msd-and-our-work/tools/how-we-report-ethnicity.html>.

The principles and purposes of the Official Information Act 1982 under which you made your request are:

- to create greater openness and transparency about the plans, work and activities of the Government,
- to increase the ability of the public to participate in the making and administration of our laws and policies and
- to lead to greater accountability in the conduct of public affairs.

This Ministry fully supports those principles and purposes. The Ministry therefore intends to make the information contained in this letter and any attached documents available to the wider public. The Ministry will do this by publishing this letter and attachments on the Ministry's website. Your personal details will be deleted, and the Ministry will not publish any information that would identify you as the person who requested the information.

If you wish to discuss this response with us, please feel free to contact OIA_Requests@msd.govt.nz.

If you are not satisfied with this response, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Ngā mihi nui



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