



**MINISTRY OF SOCIAL
DEVELOPMENT**

TE MANATŪ WHAKAHIATO ORA

11 March 2022

Tēnā koe

On 16 December 2022, you contacted the Ministry of Social Development (the Ministry) requesting, under the Official Information Act 1982 (the Act), the following information:

- *My request is to advise if there is any requirements for reporting by Shanti Niwas & advise details of reporting made by them in utilising the funding. Is there a process to conduct a investigation into the end use of funds & advise report if any has been done.*

On 26 January 2022, the Ministry emailed you to advise that under section 15 (1) and 15 A of the Act, more time was needed to collate the material requested and assess whether any interest might be prejudiced by its release.

On 9 February 2022, the Ministry emailed you to confirm that you did not require the names of Ministry employees who are below tier 4 and/or who are not decision makers. On 14 February 2022 you emailed the Ministry to confirm this was correct.

Where appropriate the Ministry requires contracted service providers or grant recipients to report on the provision of services contracted. Reporting provides the Ministry with an understanding of how the service contracted is being delivered and that this is line with the providers contractual agreement. In some cases, provider reports can give a view of the efficacy of the service contracted.

The Ministry exercises discretion in determining when a provider or grant recipient is required to report back, including format and frequency of reporting and what is measured. As such, the information reported by providers or grant recipients varies based upon the service contracted or supported and the reporting specifications.

I can inform you that Shanti Niwas is required to report quarterly against the delivery of the Community Connection service contract and biannually against the delivery of their Elder Abuse Response service contract.

Though the Ministry does not always require formal reporting for grants, Shanti Niwas was asked to provide outcome reports on how they utilised COVID-19 response grants the Ministry approved to support and supplement their Elder Abuse Response service.

Shanti Niwas was not initially required to report back on ad hoc COVID-19 response grants for food and community support, however the Ministry later requested that grant recipients submit outcome reports on how the funding was utilised, particularly around how many people/whānau received support.

Regarding your request for reporting on the use of funds by Shanti Niwas, please find enclosed the following documents which have been identified as being in scope of your request:

- *1 - Monitoring Report - 1 July 2020 to 30 September 2020, dated 30 September 2020*
- *2 - Shanti Niwas Trust Report Form for Period 01 July 2020 to 30 June 2021, dated 2 December 2020*
- *3 - Outcome Report – CN329824, dated 31 March 2021*
- *4 - Outcome Report – CN329833, dated 31 March 2021*
- *5 - Monitoring Report - 1 July 2020 to 31 March 2021, dated 29 April 2021*
- *6 - Shanti Niwas Trust Report Form for Period 01 July 2020 to 30 June 2021, dated 29 June 2021*
- *7 - Outcome Report – CN329824, dated 31 July 2021*
- *8 - Outcome Report – CN329833, dated 31 July 2021*
- *9 - Email - Community Support Funding during COVID-19 Alert Levels 4 and 3, Shanti Niwas, dated 2 November 2021*
- *10 - Report Form for Period 01 July 2021 to 30 Sep 2021, dated 23 November 2021*
- *11 - Shanti Niwas Trust Report Form for Period 01 July 2021 to 30 November 2021, dated 3 December 2021*

Please note that Shanti Niwas has presented narrative summaries which outline live cases as part of the reporting against the delivery of Elder Abuse Response and Community Connection services. These have been redacted under section 9 (2) (a) of the Act, to protect the privacy of natural persons.

The principles and purposes of the Act under which you made your request are:

- to create greater openness and transparency about the plans, work and activities of the Government
- to increase the ability of the public to participate in the making and administration of our laws and policies
- to lead to greater accountability in the conduct of public affairs.

This Ministry fully supports those principles and purposes. The Ministry therefore intends to make the information contained in this letter and any attached documents available to the wider public. The Ministry will do this by publishing this letter and attachments on the Ministry of Social Development's website. Your personal details will be deleted and the Ministry will not publish any information that would identify you as the person who requested the information.

If you wish to discuss this response with us, please feel free to contact OIA_Requests@msd.govt.nz.

If you are not satisfied with this response regarding reporting on funding received by Shanti Niwas, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Nāku noa, nā

A handwritten signature in blue ink that reads "Mark Henderson". The signature is written in a cursive style with a large initial "M".

Mark Henderson
General Manager
Safe Strong Families and Communities