

**From:** [Jasmine Lindsay](#)  
**To:** [Maria-Laura Crespo](#); [ODI \(MSD\)](#); [Sean Maxwell](#)  
**Cc:** [Ken Bowater](#); [Brian Coffey](#)  
**Subject:** RE: ODI Feedback - Traffic light level review - key impacts  
**Date:** Friday, 14 January 2022 3:37:41 pm

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Kia ora Maria-Laura,

While ODI doesn't have control over the policy levers for these issues, the actions underway we are aware of include:

- We understand that DPMC are working with MSD closely regarding alternate formats, and there has been some discussion between DPMC and the community regarding the development of additional comms for disabled people.
- There are discussions underway regarding a 'policy reset' for face covering exemptions and how to strengthen exemption arrangements – this work was planned for after Christmas.
- The Ministry of Health and District Health Boards focus is on ensuring personal care is maintained. We understand MoH is aware of reports that whānau and friends are needing to step in and provide personal care that had previously been carried out by paid workers. These issues are being actively addressed with providers as DHBs and MoH become aware of them.

DPMC and MoH would have better oversight of the actions underway (and potentially additional updates).

Ngā mihi  
ODI team

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