



28 April 2022

Tēnā koe

On 28 March 2022, you emailed the Ministry of Social Development (the Ministry) requesting, under the Official Information Act 1982 (the Act), the following information:

- *I look at the Emergency Housing SNGs statistics every month when they are published. My request is in Tauranga moana we have and it states like in Feb 2022, 696 whānau, but I'm wondering if I can get a more of a breakdown of these numbers i.e. whānau in Motels, whānau in cars, is this 696 whānau just in Motels?*

The Ministry has interpreted your request for information from Tauranga Moana to be for the Bay of Plenty Work and Income region, which is consistent with the number of clients you referred to in your request (i.e. 696).

As such, please find attached **Appendix One** containing **Table One** showing the number of clients in the Bay of Plenty Work and Income region in receipt of an Emergency Housing Special Needs Grant (EH SNG), broken down by accommodation type.

The EH SNG is available to people who cannot remain in their usual place of residence, if any, and do not have access to other accommodation which is adequate for them or their family's needs.

To clarify, this data does not cover clients who may be living in their cars. The Ministry encourages clients who have nowhere to stay, and may be sleeping in their cars, to speak with us so that we can assist them in finding more suitable accommodation.

To protect confidentiality, the Ministry uses processes to make it difficult to identify an individual person or entity from published data. This data table has had random rounding where, values have been randomly rounded to the nearest multiple of 3. This is applied to all cell counts in the table. The impact of applying random rounding is that columns and rows may not add exactly to the given column or row totals. The published counts will never differ by more than two counts.

The principles and purposes of the Official Information Act 1982 under which you made your request are:

- to create greater openness and transparency about the plans, work and activities of the Government,
- to increase the ability of the public to participate in the making and administration of our laws and policies and
- to lead to greater accountability in the conduct of public affairs.

This Ministry fully supports those principles and purposes. The Ministry therefore intends to make the information contained in this letter and any attached documents available to the wider public. The Ministry will do this by publishing this letter on the Ministry's website. Your personal details will be deleted, and the Ministry will not publish any information that would identify you as the person who requested the information.

If you wish to discuss this response with us, please feel free to contact [OIA\\_Requests@msd.govt.nz](mailto:OIA_Requests@msd.govt.nz).

If you are not satisfied with this response, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or 0800 802 602.

Ngā mihi nui

A handwritten signature in black ink, appearing to be 'KH' followed by a flourish, and the initials 'KH' written to the right.

Karen Hocking  
**Group General Manager  
Housing**

## Appendix One

**Table One:** The number of clients in the Bay of Plenty Work and Income region currently in receipt of an Emergency Housing Special Needs Grant, broken down by accommodation type, as at 28 February 2022.

<b>Accommodation Type</b>	<b>Number of Distinct Clients</b>
<b>Motel / Hotel</b>	675
<b>Hostel</b>	15
<b>Holiday park / Campground</b>	6

Notes:

- This data only includes Emergency Housing Special Needs Grants where the payment was made on or before 28 February 2022.
- Table 1 is a count of distinct clients and not a count of the number of Emergency Housing Special Needs Grants.
- The types of accommodation funded are categorised under the following categories: Motel/Hotel, Hostel, Holiday Park/Campground, Marae, and Shelter.
- This table displays the number of clients as at the last accommodation type for each client.
- A Client may have received multiple grants for different accommodation types in the same period.
- Region is based on the Work and Income region where the recommending Case Manager for the application was based at the time of the grant.
- All Emergency Housing Special Needs Grants recommended by a Case Manager from a Service Centre based in the Bay of Plenty Region have been included.
- A client who has been recommended Emergency Housing by a Case Manager in the Bay of Plenty region may not necessarily be granted Emergency Housing in the same region.