



25 MAY 2021

Tēnā koe

On 15 April 2021, you emailed the Ministry of Social Development (the Ministry) requesting, under the Official Information Act 1982, the following information regarding emergency housing in the Kāpiti region:

- *Number of SNG grants for the period Dec 2019 to April 2021 for the district*
- *Number of SNG grants for the period Dec 2019 to April 2021 broken down to Paraparaumu, Paekakariki, Waikanae, Otaki*
- *Length of time spent in Emergency Accommodation*
- *Total costs of SNG grants for the period*
- *Number of single people housed*
- *Number of families*
- *Number of children*
- *Number of older people 65+*
- *Any data on where people were housed post SNG grant (KO, CHPs, Private rental)*
- *Number of people housed in Kāpiti via SNG grants from outside of the Kāpiti region*
- *Number of providers used in Kāpiti where SNG grants are accepted and the location of these providers (Paraparaumu, Paekakariki, Waikanae, Otaki)*

On 12 May 2021, the Ministry emailed you to extend the timeframe for responding to your request.

For the sake of clarity, I will address each of your questions in turn.

- *Number of SNG grants for the period Dec 2019 to April 2021 for the district*
- *Number of SNG grants for the period Dec 2019 to April 2021 broken down to Paraparaumu, Paekakariki, Waikanae, Otaki*
- *Total costs of SNG grants for the period*
- *Length of time spent in Emergency Accommodation*

Please see **Table One** enclosed in the Appendix below, which shows the number of Emergency Housing Special Needs Grants (EH SNGs), distinct clients, and the amount granted in the Kāpiti Coast Territorial Local Authority (TLA) during the period 1 October 2019 to 31 March 2021, broken down by quarter.

We are not able to provide EH SNG data relating specifically to Paraparaumu, Paekākāriki, Waikanae, or Ōtaki. The Ministry does not report on locational data which is broken down any further. As such, we have refused this aspect of your request under section 18(f) of the Act on the ground that compiling that information would require substantial manual collation (i.e. a manual of review of client files). The greater public interest is in the effective and efficient administration of the public service.

You have also requested the length of time Kāpiti Coast-based clients spent in emergency accommodation over the specified period. Please see **Table Two** enclosed in the Appendix, which shows the number of Kāpiti Coast-based clients who received an EH SNG between 1 October 2019 and 31 March 2021, broken down by weeks spent in emergency housing at the time of their last grant in the quarter.

- *Number of single people housed*
- *Number of families*
- *Number of children*

Please see **Table Three** enclosed in the Appendix, which shows the number of Kāpiti Coast-based clients who received an EH SNG between 1 October 2019 and 31 March 2021, broken down by household composition at the time of their last grant in the quarter.

- *Number of older people 65+*

Please see **Table Four** enclosed in the Appendix, which shows the number of clients aged 65 years and older who received an EH SNG in the Kāpiti Coast TLA, and the total amount granted, between 1 January 2020 and 31 December 2020, broken down by quarter.

- *Any data on where people were housed post SNG grant (KO, CHPs, Private rental)*

The Ministry is not able to report on where people were housed immediately following a stay in emergency housing, as this information is not centrally recorded. As such, this part of your request is refused under section 18(f) of the Act, as the information could not be compiled without a manual review of the files of all clients who received an EH SNG.

- *Number of people housed in Kāpiti via SNG grants from outside of the Kāpiti region*

As indicated, the identification of Kāpiti Coast-based clients in receipt of EH SNGs was based on the client's recorded address at the time of his or her grant. Where clients were living prior to receiving EH assistance in the Kāpiti Coast might be recorded on client files. But it is not centrally held by the Ministry. As such, this part of your request is refused under section 18(f) of the Act, as providing the information you have requested would require substantial manual collation.

- *Number of providers used in Kāpiti where SNG grants are accepted and the location of these providers (Paraparaumu, Paekakariki, Waikanae, Otaki)*

Please see **Table Five** enclosed in the Appendix, which shows the number of EH SNGs approved, distinct clients, and the amount granted in the Kāpiti Coast Territorial Local Authority between 1 October 2019 to 31 March 2021, broken down by suppliers.

Please note, the suppliers we identified were based on the recorded address of the client, not the supplier. The supplier address provided to the Ministry is often that of their head office, or central site – and the supplier information does not include

reportable data regarding the geographical location or premises that each specific grant relates to. Therefore, some suppliers we have identified may not actually be located in the Kāpiti Coast TLA.

The principles and purposes of the Official Information Act 1982 under which you made your request are:

- to create greater openness and transparency about the plans, work and activities of the Government,
- to increase the ability of the public to participate in the making and administration of our laws and policies and
- to lead to greater accountability in the conduct of public affairs.

This Ministry fully supports those principles and purposes. The Ministry therefore intends to make the information contained in this letter and any attached documents available to the wider public. The Ministry will do this by publishing this letter on the Ministry of Social Development's website. Your personal details will be deleted, and the Ministry will not publish any information that would identify you as the person who requested the information.

If you wish to discuss this response with us, please feel free to contact [OIA\\_Requests@msd.govt.nz](mailto:OIA_Requests@msd.govt.nz).

If you are not satisfied with this response regarding emergency housing statistics in the Kāpiti region, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or 0800 802 602.

Ngā mihi



 Karen Hocking  
**General Manager, Housing**

**Appendix:**

**Table One:** Number of EH SNGs, distinct clients, and the amount granted in the Kāpiti Coast Territorial Local Authority (TLA) between 1 October 2019 and 31 March 2021, broken down by quarter.

<b>Quarter Ending</b>	<b>Number of Grants</b>	<b>Distinct Clients</b>	<b>Amount Granted</b>
<b>December 2019</b>	249	51	\$283,698.80
<b>March 2020</b>	207	54	\$267,069.01
<b>June 2020</b>	375	90	\$620,827.70
<b>September 2020</b>	438	84	\$661,630.71
<b>December 2020</b>	405	81	\$760,350.62
<b>March 2021</b>	297	75	\$654,703.50

**Table Two:** Number of Kāpiti Coast-based clients who received an EH SNG between 1 October 2019 to 31 March 2021, broken down by weeks spent in emergency housing at the time of their last grant in the quarter.

<b>Quarter ending</b>	<b>&lt;4 weeks</b>	<b>4-7 weeks</b>	<b>8-12 weeks</b>	<b>3-6 Months</b>	<b>6-12 Months</b>	<b>12-24 months</b>	<b>Total</b>
<b>December 2019</b>	30	12	3	9	0	0	<b>54</b>
<b>March 2020</b>	33	9	3	3	3	0	<b>57</b>
<b>June 2020</b>	27	21	24	15	6	0	<b>90</b>
<b>September 2020</b>	30	12	9	21	12	0	<b>84</b>
<b>December 2020</b>	21	6	15	21	18	0	<b>81</b>
<b>March 2021</b>	21	6	9	18	18	3	<b>78</b>

### **Notes for Table One and Table Two**

- Emergency Housing assistance payments are granted as Special Needs Grants.
- A client can have more than one grant in the given period, including more than one grant in the same quarter.
- The total amount granted may not be the same as the amount spent.
- The number of nights granted is not necessarily the number of nights the client stayed in emergency housing.
- Regarding Table Two, time spent in emergency housing is consecutive time spent as at the last grant of the quarter.
- TLA is Territorial Local Authority. It is defined under the Local Government Act 2002 as a city council or district council.
- TLA is estimated based on the clients address at the time of the grant. It may not be the same as the address of the emergency housing provider.
- To protect confidentiality the Ministry of Social Development uses processes to make it difficult to identify an individual person or entity from published data.
- These data tables have had random rounding to base three applied to all cell counts in the table.
- The impact of applying random rounding is that columns and rows may not add exactly to the given column or row totals.
- The published counts will never differ by more than two counts.
- Additionally, due to these privacy concerns, numbers for some categories of clients have been suppressed.
- Suppressed numbers have been replaced by an 'S'.



**Table Three:** Number of Kāpiti Coast-based clients who received an EH SNG between 1 October 2019 to 31 March 2021, broken down by household composition at the time of their last grant in the quarter.

<b>Quarter ending</b>	<b>Couple no children</b>	<b>Couple with Children</b>	<b>Single no Children</b>	<b>Single with Children</b>	<b>Unknown</b>	<b>Total</b>
<b>December 2019</b>	0	0	0	0	54	<b>54</b>
<b>March 2020</b>	0	0	0	0	57	<b>57</b>
<b>June 2020</b>	3	6	54	30	0	<b>90</b>
<b>September 2020</b>	0	3	45	33	0	<b>84</b>
<b>December 2020</b>	3	9	45	24	0	<b>81</b>
<b>March 2021</b>	3	3	42	27	0	<b>75</b>

**Table Four:** Number of clients aged 65 years and older who received an EH SNG in the Kāpiti Coast TLA, and the total amount granted, between 1 January 2020 and 31 December 2020, broken down by quarter.

<b>Quarter Ending</b>	<b>Number of Grants</b>	<b>Distinct Clients</b>	<b>Amount Granted</b>
<b>March 2020</b>	S	S	\$1,015.00
<b>June 2020</b>	9	S	\$11,885.00
<b>September 2020</b>	6	S	\$7,210.00
<b>December 2020</b>	S	S	\$4,435.00

#### **Notes for Table Three and Four:**

- Emergency Housing assistance payments are granted as Special Needs Grants.
- A client can have more than one grant in the given period, including more than one in the same quarter.
- The total amount granted may not be the same as the amount spent.
- Household composition of EH-SNG applicants was not captured prior to 1 April 2020.
- Household composition is based on the people recorded as staying in the emergency housing - and may not be reflective of their actual family size
- According to the Ministry's records, there were no Kāpiti Coast-based clients aged 65 years and over in receipt of an EH SNG in the October 2019 quarter or the March 2021 quarter.
- TLA is Territorial Local Authority. It is defined under the Local Government Act 2002 as a city council or district council.
- TLA is estimated based on the clients address at the time of the grant. It may not be the same as the address of the emergency housing provider.
- To protect confidentiality the Ministry of Social Development uses processes to make it difficult to identify an individual person or entity from published data.
- These data tables have had random rounding to base three applied to all cell counts in the table.
- The impact of applying random rounding is that columns and rows may not add exactly to the given column or row totals.
- The published counts will never differ by more than two counts.
- Additionally, due to these privacy concerns, numbers for some categories of clients have been suppressed.
- Suppressed numbers (i.e. those 5 and fewer) have been replaced by an 'S'.

**Table Five:** Number of EH SNGs approved, distinct clients, and the amount granted in the Kāpiti Coast Territorial Local Authority between 1 October 2019 to 31 March 2021, broken down by suppliers.

<b>Registered name</b>	<b>Grants</b>	<b>Distinct Clients</b>	<b>Amount Granted</b>
<b>Adelaide Motel</b>	3	0	\$945.00
<b>Elliotts Kāpiti Coast Motor Lodge</b>	0	0	\$1,015.00
<b>Feilding Motel</b>	0	3	\$230.00
<b>Kāpiti Gateway Motel</b>	3	0	\$980.00
<b>Mana Motel</b>	3	0	\$1,785.00
<b>Totara Lodge Motel</b>	0	3	\$330.00
<b>140 Ghuznee Limited</b>	0	0	\$342.90
<b>252 Beachside Motel &amp; Holiday Park</b>	3	0	\$910.00
<b>88 Wallace Court Motel</b>	3	0	\$4,725.00
<b>A'la Vista Motel</b>	0	0	\$3,115.00
<b>Aarangī Motel</b>	3	0	\$1,876.00
<b>Accommodation Gateway Motel</b>	0	0	\$170.00
<b>Altrusa House Trust</b>	0	3	\$560.00
<b>Ambassador Motel</b>	3	0	\$1,000.00
<b>Amble Inn Motel Levin</b>	0	3	\$198.00
<b>Amethyst Court Motor Lodge</b>	0	3	\$760.00
<b>Aotea Lodge</b>	6	6	\$10,045.00
<b>Ascot Motor Lodge</b>	0	0	\$1,176.00
<b>Asure Kāpiti Court Motel</b>	315	63	\$637,846.50
<b>Bentons Motel</b>	3	3	\$2,560.00
<b>Big Five Motel</b>	3	3	\$2,548.00
<b>Big Five Motel - Palmerston North</b>	3	3	\$1,850.00
<b>Bings Motel</b>	3	0	\$235.00
<b>Bulls Motel &amp; Holiday Park</b>	3	3	\$7,280.00
<b>Bush Inn Court Motel</b>	3	3	\$2,520.00
<b>Byrons Resort</b>	231	51	\$407,037.50



<b>Registered name</b>	<b>Grants</b>	<b>Distinct clients</b>	<b>Amount granted</b>
<b>Claremonte Motor Lodge</b>	0	0	\$2,000.00
<b>Copperfield Seaside Motel</b>	3	0	\$973.00
<b>Dcm</b>	0	0	\$1,995.00
<b>Dupont Motel</b>	9	6	\$18,429.00
<b>El Rancho</b>	6	3	\$2,295.00
<b>Elliott's Motor Lodge</b>	63	15	\$69,786.40
<b>Elliotts Kāpiti Coast Motor Lodge</b>	6	3	\$3,700.00
<b>Feilding Holiday Park</b>	0	0	\$130.00
<b>Feilding Motel</b>	3	0	\$1,250.00
<b>Hacienda Motor Lodge</b>	6	3	\$14,170.00
<b>Halswell Lodge</b>	0	0	\$2,786.00
<b>Kāpiti Gateway Motel</b>	12	3	\$15,435.00
<b>Kate Gibbs Family Trust</b>	0	0	\$370.00
<b>Laneway Backpackers</b>	6	6	\$3,280.00
<b>Livingston Motel</b>	3	3	\$560.00
<b>M E &amp; R R O'fee Family Trust</b>	0	0	\$1,260.00
<b>Mana Motel</b>	3	6	\$8,720.00
<b>Manakau Lodge</b>	0	0	\$170.00
<b>Marina Motor Lodge</b>	9	0	\$10,800.00
<b>Mary's Guest House Ltd</b>	3	3	\$810.00
<b>Mayfish Limited</b>	0	0	\$1,750.00
<b>Moana Lodge Ltd</b>	3	0	\$8,820.00
<b>Nicole Newson</b>	3	0	\$1,700.00
<b>North Lodge</b>	6	3	\$3,220.00
<b>Ocean Motel</b>	411	99	\$748,200.86
<b>Otaki Motel</b>	60	15	\$49,607.00
<b>Paekakariki Holiday Park</b>	0	3	\$150.00
<b>Paraparaumu Motel Ltd</b>	135	24	\$264,588.00
<b>Parnell City Lodge</b>	0	0	\$2,875.00

<b>Registered name</b>	<b>Grants</b>	<b>Distinct clients</b>	<b>Amount granted</b>
<b>Ploughman Motel</b>	18	9	\$21,170.00
<b>Quality Hotel The Angus</b>	3	3	\$2,600.00
<b>Quest On The Terrace</b>	3	3	\$1,640.00
<b>Quest On Thorndon</b>	0	0	\$1,743.00
<b>Raumati Sands Resort</b>	36	9	\$61,568.78
<b>Rosaria Lodge</b>	6	0	\$4,200.00
<b>Rose City Motel</b>	0	3	\$1,393.00
<b>Rotovegas Motel</b>	0	0	\$1,925.00
<b>Sandridge Hotel</b>	3	3	\$450.00
<b>Shadzz Motel</b>	3	0	\$6,270.00
<b>Silverstream Retreat Limited</b>	6	3	\$7,010.00
<b>Sundin Family Trust</b>	3	0	\$1,120.00
<b>Tatum Park</b>	24	9	\$62,050.00
<b>The New Railway Hotel Accommodation</b>	0	0	\$665.00
<b>The Post Hotel</b>	3	3	\$18,200.00
<b>The Setup On Dixon</b>	9	6	\$17,888.56
<b>The Setup On Manners</b>	6	6	\$8,881.45
<b>Totara Lodge Motel</b>	12	3	\$11,842.50
<b>Trinity Hotel</b>	3	3	\$5,280.00
<b>U Studios Paraparaumu Beach</b>	57	24	\$64,990.43
<b>Victoria Court Motor Lodge</b>	3	3	\$945.00
<b>Welcome Inn Motel</b>	0	0	\$508.00
<b>Wellington 747 Motel</b>	0	3	\$3,831.20
<b>Wellington Top 10 Holiday Park</b>	0	0	\$460.00
<b>Wrights By The Sea Motel</b>	378	81	\$544,138.00
<b>Zachary's Motel Ltd</b>	48	18	\$50,402.50
<b>Unknown</b>	9	6	\$15,237.76

**Notes for all tables:**

- Emergency Housing assistance payments are granted as Special Needs Grants.
- A client can have more than one grant in the given time period.
- The total amount granted may not be the same as the amount spent.
- The number of nights granted is not necessarily the number of nights the client stayed in emergency housing.
- A client can have more than one grant in the given period, including more than one grant in the same quarter.
- TLA is Territorial Local Authority. It is defined under the Local Government Act 2002 as a city council or district council.
- TLA is estimated based on the clients address at the time of the grant. It may not be the same as the address of the emergency housing provider.
- Ungeocoded address records that are unable to be matched to a TLA through suburb and city details have an unknown TLA.
- To protect confidentiality the Ministry of Social Development uses processes to make it difficult to identify an individual person or entity from published data.
- These data tables have had random rounding to base three applied to all cell counts in the table.
- The impact of applying random rounding is that columns and rows may not add exactly to the given column or row totals.
- The published counts will never differ by more than two counts.
- Additionally, due to these privacy concerns, numbers for some categories of clients have been suppressed.
- Suppressed numbers have been replaced by an 'S'.
- A value of one or two may be rounded to zero or three.