



29 APR 2021

Dear

On 22 March 2021, you emailed the Ministry of Social Development (the Ministry) requesting, under the Official Information Act 1982 (the Act), the following information:

- *How many SuperGold card holders are in;*
  - *Otago*
  - *Dunedin*

The SuperGold Card provides easy access to government concessions and discounts for everyday goods and services. The SuperGold Card is issued, free of charge, to all eligible seniors and veterans, and those under 65 years of age currently receiving New Zealand Superannuation or Veteran's Pension as a non-qualified partner. The SuperGold Card is issued automatically once a person has been granted New Zealand Superannuation, Veteran's Pension or to those aged 65 years or over who receive some other form of assistance from the Ministry.

Recipients of New Zealand Superannuation must meet an income test to qualify for a Community Services Card (CSC) unless they receive the Accommodation Supplement or are tenants of social housing. The CSC will generally be combined with a client's SuperGold Card if they qualify for both.

More information about the SuperGold Card is available online at the following link:  
[www.workandincome.govt.nz/map/card-services/supergold-card/index.html](http://www.workandincome.govt.nz/map/card-services/supergold-card/index.html).

More information about the CSC is available online at the following link:  
[www.workandincome.govt.nz/products/a-z-benefits/community-services-card.html](http://www.workandincome.govt.nz/products/a-z-benefits/community-services-card.html).

As requested, please see **Table One** below, which outlines the total number of SuperGold Card recipients by Territorial Local Authority (TLA), as at 30 March 2021.

**Table One: The total number of SuperGold Card recipients by Territorial Local Authority, as at 30 March 2021.**

TLA	Number of Super Gold Card recipients
Central Otago District	5,478
Dunedin City	22,548

**Notes for Table One:**

- This is a number of SuperGold Card recipients and recipients of a combo card of a SuperGold Card with a Community Services Card.
- TLA is Territorial Local Authority.
- The location of MSD service centres case managing clients has been used to approximate which TLA clients reside in.
- To protect confidentiality the Ministry uses processes to make it difficult to identify an individual person or entity from published data.
- This data table has random rounding to base three applied to all cell counts in the table.
- A value of one or two may be rounded to zero or three.
- The impact of applying random rounding is that columns and rows may not add exactly to the given column or row totals.
- The published counts will never differ by more than two counts.

The principles and purposes of the Official Information Act 1982 under which you made your request are:

- to create greater openness and transparency about the plans, work and activities of the Government
- to increase the ability of the public to participate in the making and administration of our laws and policies
- to lead to greater accountability in the conduct of public affairs.

This Ministry fully supports those principles and purposes. The Ministry therefore intends to make the information contained in this letter and any attached documents available to the wider public. The Ministry will do this by publishing this letter on the Ministry of Social Development's website. Your personal details will be deleted and the Ministry will not publish any information that would identify you as the person who requested the information.

If you wish to discuss this response with us, please feel free to contact [OIA\\_Requests@msd.govt.nz](mailto:OIA_Requests@msd.govt.nz).

If you are not satisfied with this response regarding SuperGold Card holders, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or 0800 802 602.

Yours sincerely



**Bridget Saunders**  
**Manager, Issue Resolution**  
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