

Appendix Five – phased roadmap for national implementation of the EGL approach 2021 – 2024

Phase 1	Description
July 2021 to June 2022	Establish, implement, and refine a partnership approach , grounded in Te Tiriti o Waitangi, to ensure that community voice is embedded in the design, planning and implementation of all activities in the plan.
	Work to establish new Ministry for Disabled People and transition of relevant functions to it from MOH.
	Undertake detailed service design and specifications including: <ul style="list-style-type: none"> • a person and whānau-centred approach to service design in partnership with disabled people and whānau • operational policy changes • workforce capability strategy • Connector/Tūhono eco-system design • person-directed funding and allocation tools • personalised commissioning model • performance monitoring and data requirements • financial management and reporting requirements. <p>s 9(2)(f)(iv)</p>
	New person-directed commissioning and funding approaches to enable the move to personalised funding and support services. These have been tested through EGL pilots, and work is underway on a phased approach to scale and administer these nationally. The focus of this work in the immediate term includes: <ul style="list-style-type: none"> • establishing a policy framework for funding decisions that enhances the control that disabled people have in the process, whilst working within the constraints of our current legal framework • developing outcomes-based (rather than impairment-based) allocation tools and practices • ensuring equitable and consistent funding allocation • undertaking performance measurement that links to and builds on the initial outcomes-based information informing allocation • implementing an initial expansion of flexible instruments to address known service gaps.
	Detail a transition pathway for new regional entities that covers the process to undertake: <ul style="list-style-type: none"> • market analysis to understand which organisations have the capability and capacity to meet the new requirements, who is best aligned to the EGL vision and principles, what level of market shaping may be required and what regional coverage would be optimal • market engagement to identify those organisations who best align and commence further design work to understand transition requirements and any organisational development that may be required • a procurement plan that details service specifications, funding levels, performance measurement and partnership agreements • a transition plan that progressively shifts functions and services from existing organisations to new organisations, ensuring continuity of supports.
	A workforce strategy that includes: <ul style="list-style-type: none"> • the establishment of a new Connector/ Tūhono workforce with required practice framework and competencies • capability building of the existing disability support workforce in the EGL model of support.
	A monitoring and evaluation strategy that ensures we are learning and adapting through the change process and that the changes are meeting the intended outcomes. A change management, communications and engagement strategy that ensures disabled people, their families and whānau, and sector stakeholders including providers and NASCs, understand and are well prepared for changes as they happen. A disabled person, family and whānau capability building strategy to surface or enable local and national leadership capability. This will ensure disabled people, family and whānau are empowered to lead and influence the system at each level. This is a critical element due to: <ul style="list-style-type: none"> • the need for information, tools and resources to enable person-directed supports and system settings • an EGL approach requires strong leadership by disabled people and whānau so that the system is responsive and guided by their voices. EGL also shifts the balance from a siloed disability support model towards community inclusion and participation; this requires partnership with the wider community aligned with Te Tiriti to achieve success.

Phase 2	Description
July 2022 to June 2023	<p data-bbox="240 248 1501 282">s 9(2)(f)(iv)</p> <p data-bbox="240 282 1551 349">This will essentially set the timeline for implementing operating model changes.</p> <p data-bbox="240 367 1551 434">Machinery of Government changes will be in place and there will be a new disability Ministry established with the mandate and resource to drive the implementation programme.</p> <p data-bbox="240 452 1551 519">Implementation of the procurement plan to initiate the change process from current NASC based services to new EGL driven entities. During this period, we would expect to:</p> <ul data-bbox="272 537 1551 663" style="list-style-type: none"> • identify the group of organisations to partner with • undertake further design on how the entities will operate in practice and what additional development will be required to be fully operational • detail the transition plan for moving from current support models into new models and through new entities. <p data-bbox="240 667 1551 734">Implementation at a national level of new person directed funding and commissioning tools, including a complete change in the way in which services are commissioned, impacting 1000 providers and 1500 different contracts.</p> <p data-bbox="240 752 1551 819">National and local disabled people and whānau networks are in place to advise the new agency, provide leadership and guidance for new EGL entities, and to prepare the wider community for change.</p>

Phase 3	Description
July 2023 to June 2024	<p data-bbox="240 983 1238 1016">The procurement plan is agreed, and a full transition is underway. Key activities will include:</p> <ul data-bbox="272 1034 1551 1124" style="list-style-type: none"> • commencement of new regional entities, with funding, delegations and performance measures all in place • transition of support agreements from existing to new, and for new clients entering the system • disabled people and whānau led governance and leadership models are in place to oversee and guide operations.