

# Annual Report 2011/2012

The Ministry of Social Development has identified data errors in Child, Youth and Family's official data that require correcting in the Annual Report. Whilst the errors are not material, the Ministry considers it prudent to release corrected versions of the relevant sections and these are set out below.

## Erratum: Please note the following corrections

<b>Community speaking up</b>			
<b>Page 13</b>	<p><b>Notifications</b></p> <p>In 2011/2012, we received 153,407 notifications of child abuse or neglect, including Police family violence referrals, a small increase from 151,109 last year (1.5 per cent). Of these, 277 notifications (0.2 per cent of total notifications) related to an incident of smacking with no other concerns. This is compared to 223 in the previous year.</p> <p>In 2011/2012, 60,330 notifications (39 per cent) required further action to determine the type of response and the social work services needed. In 2010/2011, 57,783 (38 per cent) required further action.</p> <p>There were 22,172 findings of substantiated abuse in 2011/2012, compared to 22,291 in 2010/2011. Of the substantiated findings in 2011/2012, 12,454 (56 per cent) were findings of emotional abuse, 4,970 (22 per cent) were neglect findings, 3,330 (15 per cent) were physical abuse findings, and 1,418 (7 per cent) were sexual abuse findings. There has been a modest reduction in the proportion of substantiated abuse/neglect findings within six months of a previous abuse/neglect finding.</p>		
<b>Page 14</b>	<p><b>Care and Protection family group conferences</b></p> <p>Care and Protection Family Group Conferences are a way of formally bringing family/whānau and professionals together to talk about the concerns held for a child or young person's safety or wellbeing. This year, we held 8,809 Care and Protection Family Group Conferences, compared to 8,087 last year.</p>		
<b>2011-2014 Statement of Intent Performance Indicators</b>			
<b>Intermediate Outcome – More children are safe</b>			
	<b>Measure</b>	<b>Result</b>	<b>Trend/Comment</b>
<b>Page 16</b>	Percentage of children and young people who are abused/neglected within six months of a previous finding of abuse/neglect	13.9% <sup>1</sup> (Decreasing)	Intent: Decreasing The proportion of substantiated abuse/neglect findings within six months of a previous abuse/neglect finding has decreased from 14.1 per cent last year to 13.9% this year

<sup>1</sup> The result includes findings that may relate to historical events before the child or young person came into care. As a child or young person can have more than one finding, the number of findings is not an indication of the number of children or young people.

## Doing our best for young offenders

<b>Page 21</b>	<p><b>Youth Justice Family Group Conferences</b></p> <p>This year, 7,284 Youth Justice Family Group Conferences were held, almost 98.2 per cent within the statutory timeframes. Youth Justice Family Group Conference plans were prepared for 4,433 children and young people, and 91 per cent of them met the objectives of their plans<sup>2</sup>.</p>
<p><b>Output Expense: Care and Protection Services</b></p>	
<b>Page 47</b>	<p><b>Summary of Performance</b></p> <p>Being responsive to children and young people in need of care and protection services is the key priority for Child, Youth and Family. Response times to notifications continue to meet or exceed standards. This is despite an increase in notifications of 2,298 this year.</p>

## Output Expense: Care and Protection Services

### Service Performance Information

#### Output: Engagement and Assessment

	<b>Actual 30 June 2011</b>	<b>Performance Measure</b>	<b>Actual 30 June 2012</b>	<b>Standard 30 June 2012</b>
<b>Page 47</b>		<p><b>Timeliness</b></p> <p>The percentage of reports of concern that require further action are allocated to a social worker within the timeframe appropriate to the safety of the child or young person will be between</p>		
	98.2%	Critical (less than 24 hours)	98.7%	95–100%
	97.9%	Very Urgent (up to 48 hours)	97.8%	90–95%
		<p>The percentage of actions taken at sites by a social worker to establish the immediate safety of the child or young person, and to confirm the response time and further action required, within the following timeframes will be between</p>		
	92.1%	Urgent (up to seven days)	94.9%	85-95%
	94.3%	Low Urgent (up to 28 days)	95.4%	85-95%

<sup>2</sup> A Youth Justice Family Group Conference does not necessarily result in a Family Group Conference plan being agreed on.

### Output: Seeking Safety and Security

	Actual 30 June 2011	Performance Measure	Actual 30 June 2012	Standard 30 June 2012
<b>Page 48</b>	90.6%	<b>Quality</b> The percentage of children and young people whose Care and Protection Family Group Conference plans were completed and the objectives were assessed as being met will be no less than	93.1%	85%
	99.1%	<b>Timeliness</b> Percentage of Care and Protection Family Group Conference plans reviewed by the agreed due date will be between	99.6%	95–100%
	96.3%	The percentage of reports provided to Courts that are delivered on time will be no less than	98%	90%

### Output: Securing Stability and Wellbeing

	Actual 30 June 2011	Performance Measure	Actual 30 June 2012	Standard 30 June 2012
<b>Page 48</b>	New measure in 2011/2012	<b>Quality</b> The percentage of Family/Whānau Agreements that are reviewed within three months will be between	99.4%	95–100%

### Output Expense: Youth Justice Services

<b>Page 68</b>	<b>Summary of Performance</b> In 2011/2012, Youth Justice Family Group Conference plans were prepared for 4,433 children and young people. Of these, 4,023 children and young people met the objectives set out in their plans.
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Output: Youth Justice Safety and Belonging

	Actual 30 June 2011	Performance Measure	Actual 30 June 2012	Standard 30 June 2012
<b>Page 68</b>	98.3%	<b>Timeliness</b> Percentage of Youth Justice Family Group Conference held within statutory timeframe (unless there are special reasons for delay) will be between	98.2%	95–100%

Output: Youth Justice Changing Behaviour and Enhancing Wellbeing

	Actual 30 June 2011	Performance Measure	Actual 30 June 2012	Standard 30 June 2012
<b>Page 68</b>	88.1%	<b>Quality</b> Percentage of children and young people whose Youth Justice Family Group Conference plans were completed and the objectives were assessed as being met will be no less than	90.8%	80%
	99.5%	<b>Timeliness</b> Percentage of Youth Justice Family Group Conference plans reviewed on time will be between	99.8%	95–100%